



CITY OF VISTA CODE ENFORCEMENT DIVISION

MISSION STATEMENT

OUR COMMUNITY

- We value the members of our community and interact with the community with respect, honesty, fairness, and integrity.
- Our goal is to educate the community on health and safety issues, to prevent blight, and to gain voluntary compliance with members of the community.
- We attempt to communicate consistently, openly, and effectively whenever possible with each stakeholder involved in code enforcement cases.

OUR PROCESS

- We respond to complaints and proactively address violations through education, extensions of time, and through an escalating legal process to gain compliance.
- Our process is designed to improve the conditions of properties in our neighborhoods and commercial districts, and to prevent the loss of life or property.
- We respond to the concerns of the community, City Council, fellow city staff members, and other public partners within the community.

OUR DIVISION

- We value cooperation and work together to solve community problems and accomplish our core mission.
- We are responsible with the public's trust and ensure our casework is handled fairly and impartially, and we work diligently to resolve cases quickly and effectively.
- We value continuous improvement, self-assessment, and ongoing education to improve our personnel and operations.

ACCOUNTABILITY ▪ INTEGRITY ▪ RESPECT

