



## VISTA SEWER AND BUENA SANITATION Appeal of Sewer Charges for FY 24/25

**Appeals must be made every year, even if an appeal was granted in a prior year.**

With reasonable grounds, in good faith and based on available facts and information, a property owner may appeal to the City of Vista (Buena Sanitation District) the charges as shown on the sewer notice. The 2023 Vista Irrigation District (VID) water data for the property was used to calculate the charges. In some cases, a capacity rental charge applies for excess use of the sewer system above the permitted Equivalent Dwelling Unit (EDU) capacity allowance.

Separate VID landscape meters are not used in the calculations; no consideration will be given for landscape water.

**The appeal must include pertinent, documented, and quantifiable information, with a detailed description of the appeal. Appeals without supporting documentation will not be considered.**

**HAND CALCULATED APPEALS WILL NOT BE ACCEPTED.**

**Written appeal must be received within  
30 days of receipt of property tax bill  
from Co of SD - No Later than  
November 4, 2024**

CITY OF VISTA  
ATTN: FINANCE-SEWER CHARGE APPEAL  
200 CIVIC CENTER DRIVE, VISTA CA 92084  
Phone: (760) 639-6139 Fax: (760) 639-6171  
Email: SewerRate@cityofvista.com

Property Owner: \_\_\_\_\_  
PLEASE PRINT  
Parcel Number: \_\_\_\_\_ Site Address: \_\_\_\_\_  
Billing Address: \_\_\_\_\_  
Contact Name: \_\_\_\_\_ Phone #: \_\_\_\_\_  
PLEASE PRINT  
Email Address: \_\_\_\_\_

### **BASIS OF APPEAL:**

- Industry Standard Allowance for laundry or car wash.**
- Did not discharge excess use.** Include any available documents such as corrected water bills, or documentation showing the City's data used in calculation of charge is incorrect.
- Actual water use is less than shown.** For example, water might be used in the production of a product or service. Include evidence for period in question, such as sales or inventory information, industry info, etc.
- Result of a temporary condition that has been eliminated or reduced.** For example, if a broken water pipe, include before/after water bills, repair receipts, photographs, and any other supporting evidence.
- Other.** Please describe on separate sheet.

Explanations/descriptions/comments may be TYPED on a separate sheet as necessary.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_