

VISTA FIRE DEPARTMENT

2022 ANNUAL REPORT



safety | excellence | service



A Message from Interim Fire Chief Roy O. Palmer

The Vista Fire Department is comprised of 93 professional and dedicated individuals who work together to provide safety and service to the residents, businesses, and visitors of Vista. Our core values of wellness, integrity, professionalism, unity, leadership, and performance excellence guide our decision making and the Fire Department's mission statement ensures our commitment to the community.

The year 2022 continued to provide ongoing challenges, and all of the members of the Vista Fire Department rose to the occasion and continued to provide exceptional service to the public. The pandemic still impacted every aspect of the job, from how incidents were dispatched, to how fire inspectors performed their fire and life safety inspections. As the pandemic continued to impact our delivery system, the fire department remained consistent in the delivery of service, despite the ongoing pandemic challenges.

We are excited to continue providing high levels of service to our community. To become more efficient, we are designing a new fire station that will replace the station on Old Taylor Street through a joint effort of the City of Vista, the Vista Fire Protection District, and a budget allocation from the State of California. A new station design will allow us the most up-to-date facility to ensure our units can respond in an expedient manner as well as provide state-of-the-art equipment for our firefighters to maintain their health and wellness. We are looking at methods to increase our response capabilities, increase the wellbeing of our firefighters, and continue making progress towards our goals outlined in our strategic plan.

As our 2020-2025 strategic plan states, we are committed to serving our community with pride in professionalism. It is an honor to be leading an organization of professionals who are committed to serving our community.

In Safety
Roy O. Palmer, Interim Fire Chief

The men and women of the fire department are the core of our operation, and it is through their daily efforts that we are able to provide exceptional customer service to the public.

The Vista Fire Department

The Fire Department covers 36.5 square miles for fire protection and ambulance service for the City of Vista and Vista Fire Protection District. The department is technologically and operationally up to today's fire and EMS standards. Vista Fire is constantly improving its efficiency to meet response time standards, updating equipment to accomplish the job, educating the community on fire safety, and providing up-to-date training for EMS and firefighting crews.

City/District Information

Land Area Served 36.5 sq. miles (City: 19 mi District: 17.5 mi)

Vista Population: 124,000 (City & Fire Protection District)

Firefighters per 1,000 Population: 0.65

Calls per capita: 0.122

Personnel: 84 Suppression, 4 Prevention, 1 Management Analyst, 1 Emergency Services Officer, 1 Disaster Preparedness Officer, and 2 Support Staff

Fire/EMS Operations

Total Calls for Service 16,401

Highlights of Calls Dispatched

Fire Responses	1,243 / 7.58%
Medical Aid	14,195 / 86.55%
Other Calls	963 / 5.87%

Fire Loss \$993,505

Property Value Saved \$13,101,175

Accomplishments

- Hired new Emergency/Disaster Manager
- Received new Type III Brush Engine
- Hired 3 new Fire Inspectors
- 14 Strike Team Responses via Mutual Aid
- Started the process of replacing Station #3 on Old Taylor Street

Training

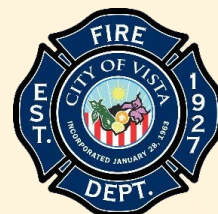
- Conducted 28,924 hours of training
- Completed Captain and Battalion Chief promotional exams
- Completed probationary training for 5 Firefighter/Paramedics, 3 engineers, and 1 captain
- Hired 10 Firefighter/Paramedics
- Implemented new, monthly, continuing education program for ICS (NZIMT)

Fire Safety & Prevention

- Fire Investigator Responses 55
- Weed Abatement Inspections | City 2,256
- Construction Inspections 372 | Plan Checks 218
- Fire & Life Safety Inspections 982
- Public Education | Fire Safety (people) 3,179
- Customer Service Calls Requesting Field Visit 53

Equipment | Frontline Apparatus

- 5 Pierce Fire Engines, Type I
- 1 Pierce 107' Aerial Truck
- 3 Brush Engines, Type III
- 4 Paramedic Ambulances
- 1 Battalion Command Vehicle
- 1 Regional Light/Air/Rehab Unit
- 1 State of California - OES Type I Engine
- 1 Training Chief Support Vehicle
- 7 Command & Prevention Staff Vehicles





The VFD's success is dependent on exceptional customer service, achieved through these core values:

Wellness ▪ Integrity ▪ Professionalism ▪ Unity ▪ Leadership ▪ Performance Excellence

Vista Fire Stations

- Station #1** 175 N. Melrose Drive
- Station #2** 1050 Valley Drive
- Station #3** 1070 Old Taylor Street
- Station #4** 2121 Thibodo Road
- Station #5** 2009 S. Melrose Drive
- Station #6** 651 E. Vista Way

Vista Fire Department

Administration: 760.643.2801

